Return Form

Thank you for being our customer!

We apologize that this product is not suitable for you. In order to validate the return, please complete the return form below.

Order Information:

Order Number: ....................... Invoice Number: ................................Invoice Date: ...................

* Customer Information:
* Name: .................................... and Surname: .................................... Address: .......................................
* .......................................ID Series: ....... no.............
* Reason for return: ......................................................................................................................................... .........................................................................................................................................

Products you wish to return:

My return option is:

* I want to replace the product with an identical one;
* I want to exchange it for another product - product code: ........................
* I want to receive the refund in my IBAN account: .........................................................

I attach a photo of the product for return approval:

ATTENTION! If the returned products show signs of wear, scratches, mechanical shocks, or missing accessories, or if the warranty certificates are missing, we reserve the right to decide whether to accept the return or to withhold a portion of the product's value, an amount that will be communicated after assessing the damages. In the event of exercising the legal right to return the product, the refund of its value will be made within a maximum of 14 days from the date of the return request, by the same payment method. I agree to this notification form.